

Global Finance Names The Best Regional Digital Banks In The Middle East 2019

NEW YORK, September 10, 2019 – *Global Finance* announced the 2019 Digital Bank Awards Middle East regional sub-category winners at its Digital Banks and Innovators Awards Dinner in Dubai today at the Ritz-Carlton DIFC.

Winning digital banks in individual Middle Eastern countries were also recognized today and were previously announced in August. Links to the press releases listing those winners can be found here:

<https://d2tyltutevw8th.cloudfront.net/media/document/press-release-digital-bank-awards-2019-middle-e-1565018753.pdf>

<https://d2tyltutevw8th.cloudfront.net/media/document/press-release-digital-bank-awards-2019-middle-e-1565018690.pdf>

Winners were chosen among entries evaluated by a world-class panel of judges at Infosys, a global leader in consulting, technology and outsourcing. Global Finance editors were responsible for the final selection of all winners.

Only banks that entered the competition were considered for awards, and awards were only given in those regions, countries and categories in which there were entries.

Winning banks were selected based on the following criteria: strength of strategy for attracting and servicing digital customers, success in getting clients to use digital offerings, growth of digital customers, breadth of product offerings, evidence of tangible benefits gained from digital initiatives, and web/mobile site design and functionality. Sub-category winners were selected based on the relative strength and success of those web products and services.

“Digital banking is not only the future but, increasingly, the present,” said Joseph D. Giarraputo, publisher and editorial director of *Global Finance*. “The Digital Bank Awards recognize and celebrate innovation and excellence in this area.”

The full list of *Global Finance*’s 2019 Digital Bank Awards Middle East regional sub-category winners follows.



About Global Finance

Global Finance, founded in 1987, has a circulation of 50,000 and readers in 188 countries. *Global Finance*’s audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — *GFMag.com* — offers analysis and articles that are the legacy of 32 years of experience in international financial markets. *Global Finance* is headquartered in New York, with offices around the world. *Global Finance* regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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Best Digital Banks 2019 - Middle East Region

Best Islamic Digital Bank	Boubyan Bank
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Best Consumer Digital Banks 2019 - Middle East Region

Best Consumer Digital Bank	NCB
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Best Online Deposit, Credit and Investment Product Offerings	Mashreq Bank
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Best Bill Payment and Presentment	Mashreq Bank
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Best Web Site Design	NCB
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Best Integrated Consumer Banking Site	Emirates NBD
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Best in Mobile Banking	Blom Bank
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Best Information Security and Fraud Management	Citi
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Best in Social Media Marketing and Services	Qatar Islamic Bank
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Best Mobile Banking App	NCB
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Most Innovative Digital Bank	Mashreq Bank
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Best Mortgage Bank	Bidaya Home Finance
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Best Open Banking APIs	First Abu Dhabi Bank (FAB)
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Best Islamic Digital Bank	Boubyan Bank
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Best Corporate/Institutional Digital Banks 2019 - Middle East Region

Best Corporate/Institutional Digital Bank	Citi
Best Investment Management Services	SAMBA
Best Online Cash Management	Abu Dhabi Islamic Bank
Best Trade Finance Services	Abu Dhabi Commercial Bank
Best Online Portal Svices	NCB
Best Integrated Corporate Banking Site	Abu Dhabi Islamic Bank
Best Information Security and Fraud Management	CIB
Best Online Treasury Services	SAMBA
Best in Mobile Banking	Citi
Best in Social Media Marketing and Services	SAMBA
Best Mobile Banking App	NCB
Most Innovative Digital Bank	Citi
Best Open Banking APIs	Citi